

AREA 8 COMMITTEE (Bridge, Clifton North, Clifton South) – 16 September 2015

Title of paper:	WARD PERFORMANCE REPORTS	
Director(s)/ Corporate Director(s):	Andy Vaughan Strategic Director Commercial & Neighbourhood Services	Wards affected: Bridge, Clifton North & Clifton South
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Date of consultation with Portfolio Holder(s) (if relevant)		
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input checked="" type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input checked="" type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input checked="" type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to customers/service users):		
The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes: <ul style="list-style-type: none"> • Ward priorities • Community engagement • Finance • Safer theme - Crime and anti-social behaviour (ASB) 		

- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues:

Ward: Bridge NDO: Abdul Ghaffar

Crime:

- April 2015 - July 2015 there were 356 total reported crimes. This is a reduction of 11 crimes (-3%) from the same period in 2014-15.
- Year to date all crime in Bridge Ward has decreased from 37.63% in 2014-15 to 36.50% for 2015-16
- June 2015 saw the highest rate for all crime categories, whereas, July 2015 had the higher rates for ASB and alcohol related incidences
- April 2015 – July 2015 there were 10 hate crimes, this is an increase of 9 incidences (+900%) for the same period in 2014-15

ASB:

- April – July 2015 there were 197 ASB calls. This is a decrease of -23 calls (-10%) from the same period in 2014-15
- Year to date ASB has decreased from 22.56% in 2014-15 to 20.20% for 2015-16
- The highest rate of ASB was in the month of July 2015 with 64 incidences
- While there is an increase in the number of ASBs being reported, it does not necessarily mean there is an increase in the number of ASBs being committed.

Cleanliness Index:

- Cleanliness Index Score is 94 (April – June 2015)
- Performance exceeded compared to previous year
- Performance exceeded compared to neighbourhood target of 86

Graffiti Reports:

- Comparison with previous year Quarter 1 (April - June 2015), 34 incidents an increase of 27 (+386%)

Fly Tipping:

- Comparison with previous year Quarter 1 (April - June 2015), 50 incidents an increase of 2 (+4%)

Dog Fouling:

- Comparison with previous year Quarter 1 (April - June 2015), 5 incidents a decrease of 9 (-64%)

Unemployment Rate:

- Data for April - July 2015 shows the unemployment figure in Bridge Ward at 1506 which is a decrease of -615 (-29%) from the same period last year.

Community Protection:

- **In July 2015 the following were reported or carried out:**

- 7 Reports of Graffiti and removal
- 41 Reports of fly tipping
 - 2 Businesses visited & trade waste arrangements & off licences checked
- 13 Messy / untidy properties visited
- 45 visits made in respect of noise/ASB
- 6 Alcohol confiscations made
- 1 Dog fouling operations
- 53 Reports to Community Protection Service Centre

- **In July 2015 the following were issued:**

- 14 Letters Before Action
- 6 Fixed Penalty Notices
- 14 Warning letters
- 2 Community Protection Notice's issued

Fire:

- April – July 2015 compared with previous year there were 7 deliberate primary & secondary fires in the Bridge Ward an increase of 6 (+600%)

Key Successes:

- Tram up and running
- Action on problematic properties (HMO's) – Joined up work between Neighbourhood Services, Community Protection and HMO team.
- Reduction in dog fouling
- "Summer of Action" between June – August with a total of 45 different projects being delivered across the Bridge Ward
- Event to launch the new cricket pavilion

Issues:

- Tram works finishing
- Closure of Meadows Police Station
- Arkwright Walk – ASB outside Arkwright Stores and off road motorbikes across the area
- Street party on Arkwright Walk
- Drugs
- Need for additional resources to deliver engagement/ face to face work with young people who are detached from mainstream provisions
- Further reduction in community engagement work as both contracts for MPT workers have come to an end
- Parking – Need for additional resident parking schemes via citizens requests

Event/ Community Engagement:

- See main Ward Performance report for detailed information.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering / planning to deliver on the revised Ward priorities. Challenges here include tackling crime, ASB (Arkwright Stores), Off road motorbikes, fly tipping, dog fouling and drugs.

Community Protection has and will continue to leaflet drop, seek intelligence and carryout Operations at known hotspots and aim for FPN's for fly tipping and dog fouling.

Ward: Clifton North NDO: Parbinder Singh

Crime:

- April to July 2015 there were 293 total reported crimes. This is a increase of 55 crimes (23%) from the same period in 2014.
- Year to date all crime in Clifton North Ward has increased from 18.47% in 2014-15 to 22.73% for 2015-16.
- Largest volume increase for this period was in criminal damage, which is up 33 (75%)

ASB:

- Between April and July 2015 there were 148 ASB calls. This is an decrease of 104 calls from the same period in 2014 - 2015
- Year to date ASB has decreased from 12.34% in 2014-15 to 11.48% in 2015-2016
- The largest increase was in youth related reports (54)
- While there is an increase in the number of ASBs being reported, it does not necessarily mean there is an increase in the number of ASBs being committed.

Cleanliness Index:

- Cleanliness Index Score is 96 (April to June 2015)
- Performance exceeded compared to previous year
- Performance exceeded compared to neighbourhood target of 86

Graffiti Reports:

- Comparison with previous year (April to June 2015), 8 incidents an increase of 1 (25%)

Fly Tipping:

- Comparison with previous year (April to June 2015), 10 incidents a decrease of 2 (-20%)

Dog fouling

- Comparison with previous year (April to June 2015), 4 incidents a decrease of 1 (-20%)

Unemployment Rate:

- Data for April to July 2015 shows the unemployment figure in Clifton North at 823 which is a decrease of 390 from the same period last year

Community Protection:

- July 2015 the following were issued:
 - 7 Fixed Penalty notices (all for leaving litter)
 - 1 Letter Before Action
- The following were also reported or carried out in July 2015:
 - 18 reports of graffiti
 - 9 reports of fly tipping
 - 18 visits due to noise/ ASB
 - 54 messy/untidy properties visited
 - 22 other Community Protection Visits
 - 17 other letters or leaflets delivered to residents regarding local matters
 - 1 report of fly posting
 - 73 calls to the ASB helpline

Fire:

- There were 6 deliberate (primary & secondary) fires in Clifton North between April and July 2015. This is an increase of 4 from the same period last year

Key Successes:

- VIPreview of Tram by residents and positive media coverage
- Day to day operation of the trams
- Successful Picnic in the Park event which provided free activities for children and families
- Installation of new litter bins at Ruddington Lane Park
- First ever Teddy Bears Picnic held at Clifton Central 'Flower' Park

Issues:

- Parking in and around Clifton Estate i.e. Smithy Close
- Need to look at possible solutions on the Closure of Nurse Access Point at Clifton Cornerstone

NATs (Neighbourhood Action Team) – working together on agreed ward priorities. The 'key' challenge is to increase confidence of the community and by having quarterly meetings across both wards will raise awareness, for example, how to set Police priorities.

Ward: Clifton South NDO: Prairie Bryant**Crime:**

- April to July 2015 there were 269 total reported crimes. This is a decrease of 35 crimes (-12%) from the same period in 2014 - 2015
- Year to date all crime in Clifton South Ward has decreased from 21.80% in 2014-15 to 19.29% for 2015-16
- Largest volume increase was to be theft, which is up 7 instances compared with the same period last year. There continued to be a decrease in dwelling burglary (-38%)

ASB:

- Between April and July 2015 there were 191 ASB calls. This is an decrease of 104 calls from the same period in 2014 - 2015
- Year to date ASB has decreased from 21.15% in 2014-15 to 13.69% in 2015-2016
- The largest decrease was in alcohol related reports (21)

Cleanliness Index:

- Cleanliness Index Score was 93 (April-June)
- Performance compared to previous year is up
- Performance exceeds the neighbourhood target of 86

Graffiti Reports:

- There was 1 report of graffiti in Quarter 1 of 2015-16. This is a decrease of 3 reports from the same period last year

Fly Tipping:

- There were 26 reports of fly tipping in Quarter 1 which is an increase of 11 incidents from the previous year's Quarter 1

Dog Fouling:

- There were 8 reports of dog fouling in Quarter 1 of 2015-16. This is a decrease of 7 reports from the same period last year

Unemployment Rate:

- Data from the first quarter of 2015-16 shows the unemployment figure in Clifton South at 1229 which is a decrease of 278 from the same period last year

Community Protection:

- In July 2015 the following were issued:
 - 5 Fixed Penalty notices (all for leaving litter)
 - 4 Letter Before Action
- The following were also reported or carried out in April 2015:
 - 4 reports of graffiti
 - 19 reports of fly tipping
 - 32 visits due to noise/ ASB
 - 17 messy/untidy properties visited
 - 40 other Community Protection Visits
 - 3 Environmental Audits
 - 45 other letters or leaflets delivered to residents regarding local matters
 - 0 reports of fly posting
 - 23 calls to the ASB helpline

Fire:

- There were 10 deliberate (primary & secondary) fires in Clifton South in between April and July 2015. This is an increase of 6 from the same period last year

Key Successes:

- Picnic in the Park event at Clifton Playing Fields
- Teddy Bear's Picnic at Clifton Flower Park
- Reduction in ASB reports
- Opening of the Tram

Issues:

- Parking issues across the ward, specifically around Nottingham Trent University and district Centre
- Closure of Nurse Access Point at Clifton Cornerstone
- Completion of tram works, particularly in the town centre and the reinstatement of green areas.

Events:

- Picnic in the Park
- Teddy Bear's Picnic

NATs (Neighbourhood Action Team) – There are regular monthly meetings with key partners to identify and address ward priorities at a local level.

Recommendation(s):

1 | To note and comment on the Ward Performance Reports.

1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None.

4. FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 None.

5. LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

- 5.1 None.

6. EQUALITY IMPACT ASSESSMENT

- 6.1 An EIA is not needed, as the report does not contain proposals or financial decisions

7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 7.1 Neighbourhood Working Framework 2012 CLT report

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 8.1 None.